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Swiss Response to the Questionnaire from the UEMO Quality Assurance Working (2003/084)

UEMO – PRESIDENCY

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Questionnaire on the needs and barriers in quality assurance

Switzerland

1. Does regulation in your country help or hinder professional aspirations in quality assurance?

The principle of quality assurance exists in the national law but it is only a principle and the execution is now the initiative of the professional organisation. The Swiss GP society wants to promote the quality assurance with programs such as Swiss PEP. There is no financial incitation to quality.

2. Disease management programs started in some countries.

- Are there any programs in your country?...**No we have not such programs “stricto sensu”. Programs created by the Medical Swiss Federation of Drs (FMH) in collaboration with the Federal Office of Public Health (OFSP) such as suicide, low back pain or AIDS, etc...are programs of CME...There is also an evaluative program about the alternative medicines in primary care.....**
- Who establishes them?...**FMH and OFSP.**
- Are doctors or NMO involved in the formulation of these programs?...**Yes.....**
- Are GPs or specialists involved in the formulation of these programs?...**Yes.....**
- Are they practical?...**The programs mentioned above are very practical and centred on the dr-patient relationship.....**
- Are they evidence based?...**Yes.....**
- Are they cost effective?...**In investigation**

3. How does funding of your practice affect your provision of quality?...**There is no funding for quality. The initiative to enter in a quality circle is individual and such groups are organised and paid by the GPs. The decision to participate to the programs mentioned above is also individual.....**

4. Does funding of the health regulators affect your provision of quality?...**No.....**

3. Does access to education affect your provision of quality?...**Yes.....**

4. What can UEMO do to help you in this regard?.....

QA should be made on the initiative of doctors with an auto-evaluation of the needs. The evaluation of the quality should be made by doctors. Government and professional organisation should make some propositions and the participation of doctors is free and based on the usefulness of the programs proposed, directly based on the practice and on the needs of doctors.

Thank you very much for your kind cooperation!

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